

Above & Beyond

Disability Solutions

SUPPORT COORDINATION (LEVEL 2)

Helping You Navigate the NDIS with Confidence



WHAT DOES A SUPPORT COORDINATOR DO?

Our experienced Support Coordinators work alongside you to help you understand, implement and maximise your NDIS plan.

- ✓ Understand how the NDIS works
- ✓ Implement your funded supports
- ✓ Connect with quality providers
- ✓ Build independence and confidence
- ✓ Navigate the NDIS Portal
- ✓ Exercise choice and control
- ✓ Prepare for NDIS reviews
- ✓ Get the most from your NDIS funding



HOW WE SUPPORT YOU



UNDERSTAND YOUR PLAN

Helping you understand funding, budgets, supports and NDIS processes.



CONNECT WITH PROVIDERS

Linking you to therapists, support workers, community services and other supports.



BUILD INDEPENDENCE

Developing your confidence and skills to manage supports and make informed decisions.



PREPARE FOR REVIEWS

Gathering evidence and helping you prepare for plan reassessments.



WE HELP YOU TO:

- ✓ Establish service agreements
- ✓ Understand provider responsibilities
- ✓ Monitor service quality
- ✓ Resolve provider issues
- ✓ Change providers when needed
- ✓ Understand NDIS registered and non-registered providers
- ✓ Understand reasonable and necessary supports
- ✓ Build sustainable support networks



OUR COMMITMENT TO YOU

Your Support Coordinator will always:

- ✓ Act in your best interests
- ✓ Respect your choices
- ✓ Avoid conflicts of interest
- ✓ Work in a person-centred way
- ✓ Follow the NDIS Code of Conduct
- ✓ Support informed decision making



WHAT SUPPORT COORDINATORS DON'T DO

- ✗ Provide counselling or therapy
- ✗ Make decisions on your behalf
- ✗ Process invoices or manage payments
- ✗ Act as an independent disability advocate
- ✗ Replace emergency services during a crisis

WHY CHOOSE ABOVE & BEYOND DISABILITY SOLUTIONS?

- ✓ Experienced and knowledgeable team
- ✓ Extensive understanding of NDIS legislation and operational guidelines
- ✓ Person-centred approach
- ✓ Local Sunshine Coast provider
- ✓ Supporting choice, control and independence
- ✓ Dedicated to achieving meaningful participant outcomes



GET IN TOUCH



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Going Above & Beyond to help you achieve your goals. ♥

